

**Annexure – B**  
**Investor Complaints of Libord Brokerage Pvt. Ltd. (DP) for the period ended JAN 2026**

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7(a)	7(b)	8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES 2.0)	0	0	0	0	0	0	0
3	Stock Exchanges	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	<b>Grand Total</b>	0	0	0	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month/year, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**II. Trend of Monthly Disposal of Complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Feb--2025	Nil	Nil	NA	Nil
2	Mar--2025	Nil	Nil	NA	Nil
3	Apr--2025	Nil	Nil	NA	Nil
4	May--2025	Nil	Nil	NA	Nil
5	Jun--2025	Nil	Nil	NA	Nil
6	Jul--2025	Nil	Nil	NA	Nil
7	Aug--2025	Nil	Nil	NA	Nil
8	Sep--2025	Nil	Nil	NA	Nil
9	Oct--2025	Nil	Nil	NA	Nil
10	Nov--2025	Nil	Nil	NA	Nil
11	Dec--2025	Nil	Nil	NA	Nil
12	Jan--2026	Nil	Nil	NA	Nil
	<b>Grand Total</b>	Nil	Nil	NA	Nil

**III. Trend of Annual Disposal of Complaints**

SN	Year	Carried forward	Received during the	Resolved during the	Pending**
1	2	3	4	5	6
2	2022-23	-	-	-	-
3	2023-24	-	-	-	-
4	2024-25	-	-	-	-
5	2025-26	-	-	-	-
6	<b>Grand Total</b>	-	-	-	-